

TYRONE WATER & WASTEWATER ASSOCIATION
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September 2, 2026

Dear property owners and residents

We are now in the fourth month of construction on the new water system. During this phase of work, customers may experience temporary water service interruptions due to line breaks or cutovers to the new system.

On Tuesday, August 25, 2026, the water system contractor struck an active water line on Malachite Avenue, resulting in a four-hour shutdown of the system. This was the second recent incident in which customers experienced a water service interruption lasting several hours.

During this construction period, we recommend that you keep several containers of water on hand in case of temporary service interruptions. It is very likely that unexpected interruptions will occur during the remainder of the construction of the new water system. Smithco, our contractor, has donated a pallet of water that may be accessed during an outage. Individual cases of water will be available at the Community Center for pickup by residents of Tyrone during the temporary water shutoff events.

It is normal to experience cloudy water and strange noises from your toilet after the water service is restored due to air in the system. If your water is cloudy, fill a glass and see if it clears in a few minutes. If the cloudy condition persists, call Eddie Mendoza at (575) 313-9829 or Alan Berg at (575) 654-0391 and we will investigate further.

The water line replacement project is scheduled for completion in June 2027. The new water mains are expected to be installed by the end of September 2026. New water lines must be chlorinated and pressure tested prior to being put in service. All water mains and hydrants must be installed and operational. Once the water mains pass this phase, installation of the individual service lines will begin.

A total of 326 service-line connections will need to be constructed from the water mains to individual water meters. This work is expected to take place between October 2026 and May 2027, and occasional system-wide water service interruptions may occur during cutovers. When possible, advance notice will be provided.

Thank you for your patience and understanding as this important project moves forward. Please update your email addresses at tyronenmwaterandwastewaterassn@gmail.com so we can quickly communicate with you if we have a water shut down emergency.

TWWA Board of Directors